

# TRAVELLING BY AIR IN CANADA? NEW TRAVEL RESTRICTIONS IN EFFECT

The Government of Canada has new restrictions in place for passengers travelling by plane throughout Canada.

**NO passenger** who is symptomatic of COVID-19 will be allowed to fly.

## Requirements for Air Travel

The Government of Canada has introduced a number of measures to limit the spread of COVID-19 and ensure the safety of air travel:

- ✓ Requiring passengers to **wear a non-medical mask or face covering at all times** during the boarding process, in-flight, when exiting the aircraft and when directed to do so by a gate agent, airport security screening personnel or a crew member, and when travelling through Canadian airports.
- ✓ Conducting **health checks** of all passengers before boarding.
- ✓ Conducting **temperature screening** of all passengers before boarding (as of July 30, 2020, at the Calgary, Vancouver, Montréal, and Toronto airports).
- ✓ Notifying passengers that they **may be subject to a measure taken by the federal, provincial or territorial government** to prevent the spread of COVID-19 when travelling within Canada.
- ✗ **Denial of boarding** for symptomatic passengers or those who have been refused boarding in the past 14 days due to a medical reason related to COVID-19, or is the subject of a provincial, territorial or local public health order.
- ✗ **Denial of boarding** for passengers who refuse to answer questions related to the health check, refuse to have their temperature taken, or refuse to comply with an instruction given by a gate agent, airport security screening personnel, or a crew member with respect to wearing a non-medical mask or face covering.

**Passengers providing a false or misleading declaration or refusing to wear a non-medical mask or face covering when directed could face penalties of up to \$5,000.**

## Pre-boarding identification requirements for domestic air travel

As of September 1, 2020, the Government of Canada is no longer accepting expired government-issued identification.

Valid identification **must be** presented.

## Denied boarding due to COVID-19 symptoms?

- ✗ Leave the airport and go immediately to a place where you can **self-isolate for 14-days**, and use private transportation such as a personal vehicle to get there
- ✗ Practice **physical distancing** by staying 2 metres (2 arm lengths) away from others
- ✗ Practice **frequent hygiene**, including proper hand washing and **coughing and sneezing into your elbow or a tissue**
- ✗ **Wear a non-medical mask or face covering over your mouth and nose at all times** to protect others
- ✗ Obtain further information about provincial and territorial services at: [www.canada.ca/coronavirus](http://www.canada.ca/coronavirus)

No person should board a flight if feeling ill as they could potentially put others at risk. In addition, should symptoms such as a fever, cough or difficulty breathing develop while in flight, please notify the flight crew immediately.

Additional information can be found at: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html#domestic>.

## Available COVID-19 resources

Government of Canada: 1-833-784-4397 or [www.canada.ca/coronavirus](http://www.canada.ca/coronavirus)

- **Alberta: 811**
- **British Columbia: 811**
- **Manitoba: 1-888-315-9257**
- **New Brunswick: 811**
- **Newfoundland and Labrador: 811 or 1-888-709-2929**
- **Northwest Territories: 911**
- **Nova Scotia: 811**
- **Nunavut: 1-888-975-8601**
- **Ontario: 1-866-797-0000**
- **Prince Edward Island: 811**
- **Quebec: 1-877-644-4545**
- **Saskatchewan: 811**
- **Yukon: 811**

Updated September 1, 2020